

## **CROWN MOUNTAIN WATER SUPPLY CORPORATION**

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### **Crown Mountain Water Supply Corporation Annual Member Newsletter**

The Crown Mountain Water Supply Corporation (CMWSC) Board of Directors (BOD) would like to advise you of CMWSC activities since the last Member Meeting. Your BOD had a change in personnel with the appointment of Greg Snell and Ken Hobbs. Subsequent to Greg and Ken coming on board, two resignations resulted in two vacancies. One vacancy was filled by the appointment of Dr. James (Doc) Lindstrom to the BOD. Thus, your BOD is currently comprised of Doc Lindstrom, Greg Snell, Ken Hobbs and Rick Garza, with one position remaining open.

Along with personnel changes on the BOD there have been many other activities and issues that have taken place:

The financial, record keeping and billing departments have been thoroughly reviewed and revised:

- Bank accounts and records were reviewed and reconciled back to January 2020
- One paid application subscription to Quick Books reduced costs and streamlined Customer Billing
- A billing and financial data entry person was hired for the same cost as the previous individual that only did billing
- Cost savings were realized by eliminating a paid record keeper and improved record keeping through help and guidance from the IT committee headed by Adria Schreiber-Garza
- Completed and closed out an old Open Records Request from October 2021
- An increase in the Maintenance Fee was instituted and these funds were dedicated to Infrastructure Improvement

Several ongoing violations of compliance according to Texas Commission on Environmental Quality (TCEQ) were dealt with and resolved:

- Exemption granted to continue to use the two existing polyethylene water tanks versus the ones listed in 30 TAC 290.43(c)
- Purchased and installed a Generac generator for backup power along with a 500-gallon propane tank
- Installed a vented locking lid on the South Water Tank
- Installed overflow protection lines on both water tanks
- Replaced main well meter
- Replaced Horizontal Tank Pressure Relief Valve

All the above work was completed under the supervision of our Water System Operator (WSO) Rick Garza with the assistance of your BOD and Infrastructure Committee volunteers John Klebenow, Jeff Lane, Chano Falcon, and John Florence. These items were approved by TCEQ at the request of our contracted engineer Damien Herrera of Corriente Engineering.

Other activities of the Infrastructure Committee included:

- Routine periodic maintenance of the Reverse Osmosis (RO) water processing equipment such as replacing solenoid and back pressure valve, replacement of RO membranes and replacement of prefilters
- Extended well site fencing to include generator and propane tank
- Installed a Sonar Water Level Monitor on the well

#### **Board of Directors**

Dr. James Lindstrom, President  
(Vacant), Secretary

Greg Snell, Vice President  
Rick Garza, Assistant Secretary

Ken Hobbs, Treasurer

- Installed new lines and valves on the water tanks to allow isolation of each tank
- Contracted with and monitored Kerr Country Well Service to pull the water pump and replace the pump as well as all pipe. The pipe was perforated due to corrosion and rust.

The Infrastructure Committee will continue to work with the BOD to maintain and improve the equipment and distribution lines as well as improving the quality of your water.

All these activities have reduced costs, improved transparency, provided better customer service and improved water quality. Many other issues can and should be addressed to further improve the water system. Some of these items are already on the agenda for this year, such as repairing and replacing and installing cut off valves and flush valves on the distribution lines, and other items are still in the planning or concept stage.

Currently being addressed is a legal matter dealing with maintenance fees. One group within CMWSC has filed documents that allegedly gives them the option to not pay maintenance fees. This issue is being reviewed by legal counsel.

Other concepts under consideration are:

- Install a water level float switch in the second water tank so each tank could be used individually
- Review and possible revision of the ByLaws
- Go to email for all billing for savings in time and money
- Go to email for all alerts for savings in time and money

One TCEQ violation still being addressed relates to water tank capacity. Damien Herrera is working with CMWSC and TCEQ for an exemption to adding additional water tanks based upon our pumpage.

And a final mention for the coming year is to work toward operating CMWSC as a true business. That means we the BOD are looking forward to needing fewer meetings to deal with routine decisions, including some expenditures, that are necessary to run the business of the CMWSC. The President is and should be empowered with the authority to make such decisions with input from Directors and experts in the fields under consideration.

We sincerely appreciate all the wonderful volunteers we have had this past year and look forward to their support in the coming year. If you have not been involved recently in the CMWSC activities we encourage your participation, either through volunteer labor or opinions and input or both. It takes a lot of individuals with differing ideas and methods to make an organization run smoothly.