

CROWN MOUNTAIN WATER SUPPLY CORPORATION

PO Box 305 | Camp Wood, TX 78833 | 830-499-1105

Website: cmwsc.com

WATER LEAK POLICY

Approved by Board of Directors on March 2, 2024

Crown Mountain Water Supply Corporation (CMWSC) customers may request an investigation and rate adjustment due to leaks if:

- The leak caused the water usage to equal to or exceed eight (8) times the monthly average over the previous 12 months, and
- The leak was not caused by the customer or the customer's workers, and
- The leak was verified by an employee or officer of CMWSC within 24 hours of detection, and
- The leak was repaired within 10 business days of discovery and verified by an employee or officer of CMWSC, and
- The customer had not requested a Leak Adjustment within the previous 24 months.

If CMWSC Board of Directors determines a rate adjustment is justified, the current rates will apply except for the rate applied to the highest rate applicable to this situation. Then the rate charged for the highest usage may be adjusted to the rate stated in the Tariff that applies to the next lower level.

Board of Directors

Dr. James Lindstrom, President
(Vacant), Secretary

Greg Snell, Vice President
Rick Garza, Assistant Secretary

Ken Hobbs, Treasurer