

Boil Water Notice for Noncommunity Public Water Systems
October 6, 2024

Due to low distribution pressures (< 20 psi) and a line break, the Texas Commission on Environmental Quality has required the Crown Mountain Water Supply Corporation public water system to notify all customers, individuals, or employees that this establishment or business has implemented a boil water notice. All water provided by this establishment or business shall be boiled prior to use for drinking water or human consumption purposes prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, all customers, individuals, or employees may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials of this establishment or business will notify customers, individuals, or employees that the water is safe for drinking water or human consumption purposes. Once the boil water notice is no longer in effect, the public water system officials will issue a notice to customers, individuals, or employees of this establishment or business that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Rick Garza, Water System Operator at 361-877-9438. You can also call the business phone at 830-499-1105. Steps the Corporation has taken so far regarding this situation include an unsuccessful initial repair and subsequently texting all Members about the need to boil water (on October 5, 2024). The Corporation is posting this Notice on its website at cmwsc.com/public-notices.