IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Crown Mountain Water Supply Corp.

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the months of December 2021, January 2022, and April 2022, we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done?

The error occurred due to a temporary Water System Operator (WSO) failing to collect the required samples. That WSO was terminated. Crown Mountain Water Supply contracted with a local licensed WSO in May 2022, and all subsequent required colliform samples have been collected and are up to date.

For more information, please contact Rick Garza at 361-877-9438 or wso.cmwsc@gmail.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being posted on the Corporation's website at www.cmwsc.com/Reports.

Public Water System ID#: 1930020. Date posted: 04/03/2023.

Mandatory Language for Monitoring and Reporting Violation Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR) MONITORING, ROUTINE (DBP), MAJOR/CHLORINE

The **Crown Mountain Water Supply Corporation** water system PWS ID **1930020** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This/These violation(s) occurred in the monitoring period(s): January, February, and March 2022

We are taking the following actions to address this issue: Failure to submit a Disinfectant Level Quarterly Operating Report (DLQOR) for 1st Quarter 2022: The temporary Water System Operator (WSO) responsible for submitting DLQOR's was terminated. A local licensed WSO was hired in May 2022, and all subsequent DLQOR reports have been submitted timely.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact <u>**Rick Garza**</u> at by phone 61-877-9438 or by email at wso.cmwsc@gmail.com.

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