

CROWN MOUNTAIN WATER SUPPLY CORPORATION
WATER UTILITY TARIFF

Revised: July 12, 2023
Effective Date: September 1, 2023

CCN: 13005

P.O. Box 305
Camp Wood, Texas 78833
(281) 630-4396

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity: This tariff is effective in the following subdivisions:
Oak Meadows I, Crown Mountain and Oak Meadows II

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The above utility lists the following sections of its tariff

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CROWN MOUNTAIN WATER SUPPLY CORPORATION

SECTION 1.0 -- RATE SCHEDULE

WATER CONNECTION

A non-refundable Membership Fee \$700.00 and a non-refundable impact fee of \$800.00, totaling \$1500.00 paid at the time a property is first purchased authorizes the property owner to a single connection to the water system. The single connection provides water solely for the use of the member owning the property. Any use of the water at the connection by another property owner/member constitutes unauthorized usage and may cause disconnection of the service to the member supplying the water.

The type of meter i.e., standard (3/4 inch) or non-standard (1 inch) is determined at the time a property owner requests a connection to the water system. All properties will have a single connection to the water system (tap) unless additional tap fees are paid for each additional connection to the water system.

Monthly Maintenance Charge

Monthly maintenance is charged on a per membership basis to all property owners whether or not they have a meter.

MAINTENANCE CHARGE	
Monthly charge	\$35.00 \$47.50

(Eff. 9/1/2023)

Monthly Usage Rates

Usage is determined by water volume in gallons as measured through the water meter. A minimum flat rate is applied to all meters. This rate includes the maintenance charge and up to 2,000 gallons of water usage.

RATE PER 1,000 GALLONS	
USAGE	¾" METER
Monthly Minimum 0 - 2,000 Gallons	\$35.00 \$47.50 Maintenance + \$30.00 Minimum = \$65.00 \$77.50
Next 4,000 2,000 Gallons	\$ 4.50
Next 4,000 3,000 Gallons	\$ 8.00
Next 5,000 3,000 Gallons	\$12.00
Remainder	\$16.00

(Eff. 9/1/2023)

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash, Check, Money Order

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

REGULATORY ASSESSMENT

1.0%

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND REMIT THE FEE TO THE TCEQ.

Section 1.02 - Miscellaneous Fee

TAP FEE

\$1,300.00 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Large Meter) \$1,600.00 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A 1" NON-STANDARD METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Unique Costs)

A ROAD BORE – Actual cost

METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED

METER TEST FEE \$25 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY.

DISCONNECT FEE THE DISCONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Nonpayment of bill (Maximum \$25.00) \$25.00
- b) Customer's request that service be disconnected \$50.00

- c) Customer's request to return to maintenance only, pull meter charge \$500.00
- d) Customer's request to return to maintenance only, lock out meter charge \$50.00
- e) Replacing a meter that has been previously pulled \$500.00

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Nonpayment of bill (Maximum \$25.00) \$25.00
- b) Customer's request that service be disconnected \$50.00
- c) Customers requested to return to maintenance only, replace meter charge \$500.00
- d) Customers requested to return to maintenance only, unlock meter charge \$50.00
- e) Replacing a meter that has been previously pulled \$500.00

TRANSER FEE \$25.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE 10% OF THE BILL

RETURNED CHECK CHARGE \$35.00

LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0-- EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

SECTION 2.0 -- SERVICE RULES AND POLICIES

The utility will have the most current Public Utility Commission of Texas (PUC) or commission rules relating to Water and Wastewater Utility regulations, available for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the commission.

Section 2.03 - Fees and Charges & Easements Required Before Service Can Be Connected (A) Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to

termination of utility service but must refund the deposit plus interest for any standard customer who has paid 18 consecutive billings without being delinquent.

(B) Tap or Reconnect Fees

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located. Fees in addition to the regular tap fee may be charged if listed specifically in Section 1 to cover unique costs not normally incurred as permitted by P.U.C. SUBST. R. 24.86(a)(1)(C). For example, a road bore.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers may be required to install and maintain a cutoff valve on their side of the meter. No direct connection between a public water supply system and any potential source of contamination or between a public water supply system and a private water source (ex. private well) will be allowed. A customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises.

Section 2.06 - Customer Service Inspections

Applicants for new service connections or facilities which have undergone extensive plumbing modifications are required to furnish the utility a completed customer service inspection certificate if applicable. The inspection certificate shall certify that the establishment is in compliance with the Texas Commission on Environmental Quality (TCEQ) Rules and

Regulations for Public Water Systems, Section 290.46(j). The utility is not required to perform these inspections for the applicant/customer.

Section 2.07 - Back Flow Prevention Devices

No water connection shall be allowed to any residence or establishment where an actual or potential contamination hazard exists unless the public water facilities are protected from contamination by either an approved air gap, backflow prevention assembly, or other approved device. The type of device or backflow prevention assembly required shall be determined by the specific potential hazard identified in Title 30 Texas Administrative Code (TAC) §290.47(i) Appendix I, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems.

The use of a backflow prevention assembly at the service connection shall be considered as additional backflow protection and shall not negate the use of backflow protection on internal hazards as outlined and enforced by local plumbing codes. When a customer service inspection certificate is required by local plumbing codes and indicates that an adequate internal cross-connection control program is in effect, backflow protection at the water service entrance or meter is not required.

Section 2.08 - Access to Customer's Premises

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility, and the purpose of their entry.

All customers or service applicants shall provide access to meters and utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.09 - Meter Requirements,

Readings, and Testing One meter is required for each property whether standard or non-standard connection. All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers. Meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

Section 2.10 - Billing

(A) Regular Billing Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

(C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

Section 2.11- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field. Payment of an account by any means that has been dishonored and returned by the payer or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve-month period, the customer may be required to pay a deposit if one has not already been paid.

Section 2.12 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Section 2.13 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition. Service will be reconnected within 36 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.14 - Service Interruptions The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the commission in writing of any service interruptions affecting the

entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.15 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the TCEQ, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

Section 2.16 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through either the TCEQ or PUC complaint process, depending on the nature of the complaint. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the commission.

Section 2.17 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0--EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES: NO CONTRIBUTION IN AID OF CONSTRUCTION MAY BE REQUIRED OF ANY CUSTOMER EXCEPT AS PROVIDED FOR IN THIS APPROVED EXTENSION POLICY.

The utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the utility and the applicant, in compliance with PUC rules and policies, and upon extension of the utility's certified service area boundaries by the PUC.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The utility is not required to extend service to any applicant outside of its certificated service area and will only do so under terms and conditions mutually agreeable to the utility and the applicant, in compliance with PUC rules and policies, and upon extension of the utility's certificated service area boundaries by the PUC.

Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet.

The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the TCEQ, the standard service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution and pressure wastewater collection lines and 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the TCEQ if:

- adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

If an exception is granted by the TCEQ, the utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, non-standard customers with service demands greater than standard customer demands in the certified area, industrial, and wholesale customers shall be treated as developers. A service applicant requesting a one-inch meter for a lawn sprinkler system to service a standard lot is not considered nonstandard service.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of water mains necessary to serve other customers in the immediate area. The individual standard customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction may not be required of individual standard customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Non-standard, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of P.U.C. SUBST. R. 24.86(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by P.U.C. SUBST. R. 24.85(e)(3), for purposes of this section, non-standard, industrial, and wholesale customers shall be treated as developers.

A utility may only charge a developer standby fee for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utilities approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the commission or executive director. for purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The utility will provide a written service application form to the applicant for each request for service received by the utility. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the utility's business office during normal weekday business hours. Service applications will be sent by prepaid first-class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request. The actual point of connection and meter installation must be readily accessible to utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the utility.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the utility's requirements for service contained in this tariff, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

The utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

Notice: this tariff complies with PUCT Water Tariff (Previous TCEQ Form 10330)

APPENDIX

INSTRUCTIONS: First save this file to your computer. Then fill in the blanks under "Customer Information." Save the completed application then email it to: billing2.cmwsc@gmail.com or print and mail it to: Billing, CMWSC, PO Box 305, Camp Wood, TX 78833. Astericked fields are required.

Crown Mountain Water Supply Corporation Customer Information

Application Date:

Applicants Name*:

Mailing Address*:

Service Address*:
(911 address)

Applicant's Driver's License #*:

State*:

Applicant's Date of Birth*:

Home Phone:

Cell Phone*:

Work Phone:

E-Mail Address*:

Co-Applicant's Name:

Co-Applicant's Driver's License #*:

State*:

Co-Applicant's Date of Birth*:

Home Phone:

Cell Phone*:

Work Phone:

E-Mail Address*:

Billing Preference:

Email

Hard Copy (USPS)

Both ¹

(Select one)

If you are not the property owner please complete the following:

Owner's Name:

Owner's Mailing Address:

Does Owner get hard copy of bill?

Yes

No

¹ If the Owner gets a copy of the bill, you cannot get both an email and a hard copy bill.

This section for CMWSC

Meter Number: _____ **Meter Rollover Reading:** _____

Meter Location: _____

SERVICE AGREEMENT

1. **PURPOSE:** Crown Mountain Water Supply Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of the service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public's health and welfare. Each customer must sign this agreement before the Crown Mountain Water Supply Corporation will begin service. In addition, when service to an existing connection has been suspended, transferred or terminated, the water system will not re-establish service unless it has a signed copy of this agreement and all fees have been collected.

When your property was purchased, you signed and agreed to deed restrictions. Part of those deed restrictions included becoming a member of Crown Mountain Water Supply Corporation:

1. **PROPERTY DEED RESTRICTIONS:** Member/Customer agrees to comply with all applicable property deed restrictions pertaining to membership, water usage and consumption, rates and fees, special assessments, debt and collections, discontinuation of service, easements, and all other restrictions that pertain to the herein requested water service.

The complete document of deed restrictions for each subdivision in the service area is listed below and can be located with the member/customer's conveyance documents or at the land records department within the Real County Clerk's Office.

a. Crown Mountain subdivision – *Restrictions, Covenants and Reservation of Crown Mountain Ranch, Unit I*. Recorded in Volume 60, page 579.

b. Oak Meadows Ranch Unit 1 subdivision – *Exhibit A*. Recorded in Volume 34, page 655.

c. Oak Meadows Ranch Unit 2 subdivision – *Covenants, Conditions, Easements and Restrictions of Oak Meadows Ranch Unit II*. Recorded in Volume 87, page 715.

2. **STATE RESTRICTIONS:** The following unacceptable practices are prohibited by State regulations:

A. No direct connection between the public drinking water supply and a POTENTIAL source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drink water supply shall be eliminated at the service connection by the installation of an air gap or reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or piping fitting which contain more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. Only lead-free piping and fittings are permitted. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

3. TEMPORARY CONNECTION FOR CONSTRUCTION: A customer service inspection certificate shall be completed prior to providing continuous water service to new construction. During construction temporary water service can be provided to property owners/members. It must be renewed every six (6) months until construction is complete and a customer service inspection certificate is obtained.

TEMPORARY SERVICE AGREEMENT: *Applicable/ Not Applicable (circle one)*

The following are the terms of the temporary service agreement between Crown Mountain Water Supply Corporation (THE WATER SYSTEM) and (print out on line) _____ (THE CUSTOMER).

- A. The Water System will maintain a copy (digital or hard copy) of this agreement as long as the Customer/ Member and/or the premises are connected to the Water System in a Temporary Service Agreement.
- B. The customer shall allow his property to be inspected during reasonable daylight hours for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent when there is reason to believe that cross-connections or other potential contamination hazards exist and the Customer/Member has been notified.
- C. The Water System shall notify the Customer/Member in writing, by email, by phone, or in person of any cross-connection or other potential contamination hazard which has been identified.
- D. The Customer/Member shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his/her premises.
- E. The Customer/ Member's temporary service connection expires on the last day of the month of _____ and must be renewed to continue with temporary water service. Failure to renew the temporary service agreement will result in termination of water service.
- F. Continuous water service will not be provided until a customer service inspection is provided by the Customer/Member.
- G. All Property Deed Restrictions, State Restrictions, Tariff and Policies of the Crown Mountain Water Supply Corporation are in place for temporary service.

4. CUSTOMER SERVICE INSPECTION: A customer service inspection shall be completed prior to providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.

Additionally, a customer service inspection shall be completed prior to providing continuous water service to properties with a change of ownership. In the case of a change of ownership, an

executed customer service inspection certificate must be delivered to CMWSC within 90 days of closing on the property to avoid disruption of service. Utility service may be disconnected if the customer service inspection certificate is not received by CMWSC by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

Customer Service Inspections are at the customer’s expense and must be scheduled by the customer. The customer is responsible for delivery of a completed inspection certificate to CMWSC mailed to: PO Box 305, Camp Wood, Texas 78833. Customer Service Inspectors may be found at the TCEQ website: http://www.tceq.texas.gov/goto/lic_reg_search

4. **SERVICE AGREEMENT:** The following are the terms of the service agreement between **Crown Mountain Water Supply Corporation** (THE WATER SYSTEM) and (*print out on line*) _____ (THE CUSTOMER).

- A. The Water System will maintain a copy (digital or hard copy) of this agreement as long as the Customer/ Member and/or the premises are connected to the Water System.
- B. The customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent when there is reason to believe that cross-connections or other potential contamination hazards exist and the Customer/Member has been notified in writing.
- C. The Water System shall notify the Customer/Member in writing of any cross-connection or other potential contamination hazard which has been identified.
- D. The Customer/Member shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his/her premises.

5. **RATE SHEET AND TARIFF:** A digital copy will be provided to the Customer/Member. These are periodically reviewed by the board of Crown Mountain Water Supply and it is the Custom/Member’s responsibility to obtain the current Rate Sheet and Tariff for their records.

6. **BY-LAWS:** A digital copy will be provided to the Customer/Member. These are periodically reviewed by the members of Crown Mountain Water Supply and it is the Custom/Member’s responsibility to obtain the current By-Laws for their records.

7. **ENFORCEMENT:** If the customer/member fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service. Any expenses associated with the enforcement of the agreement shall be billed to the Customer/Member.

CUSTOMER/MEMBER SIGNATURE: _____

DATE: _____